



We are now 2 months post-merger and things seem to have transitioned smoothly. We have received lots of positive feedback through our friends and family test.

We are very pleased that 96% of our patients said they were 'very likely' or 'likely' to recommend us to their family or friends on the last quarter. We welcome feedback of any kind into the practice so have your say

Text Message Reminders

Are you aware that you can receive a reminder text for your forthcoming appointment?

Please notify the practice of your mobile number if you wish to receive text reminders.

Since the merger we are pleased to announce that we are now able to specify on your text whether your appointment is at our Lichfield branch or our Shenstone Branch

We are pleased to announce a new addition to our nursing team. Sr Amy Shakles will be joining us at the end of the month

Marilyn who some of you will know as our excellent phlebotomist has now joined us permanently as a Healthcare Assistant

Dr Viano Uwuseba has finished his time with the practice and moves onto his next placement

Dr Mohana Sunkara has joined the practice and will be with us for the next 12 months

SEASONAL FLU CLINICS - 2017-2018 The doctors of the Westgate Practice would like to invite you to attend a Seasonal Flu Clinic if you are:

Aged 65 or over or have any of the following conditions:

Lung problems, including asthma

Heart problems

Kidney problems

Liver problems

Previous stroke or TIA

Diabetes, including diet controlled diabetes

Have a condition, or are receiving treatment, which makes you susceptible to infections

Or are pregnant

Or are the main carer of an elderly or disabled person whose welfare would be at risk if you, the carer, fell ill.

You Spoke and We Listened!!!

Patients spoke about it not being clear where they were supposed to sit when using our touchscreen check in system. Therefore you will now notice we have colour coded our waiting areas to make it clearer where you need to wait for your appointment. We have put the following coloured areas in place:

Doctors Main Waiting Area

Doctors Sub-Waiting Area

Nurses Sub-Waiting Area

ANP Waiting Area

A copy of the practice layout can be found on our website
www.westgatepractice.co.uk

Please remember if you have a chronic disease such as Asthma, CHD, Diabetes, COPD etc to book in for your annual review with one of practice nurses



The Westgate Practice
Greenhill Health Centre
Church Street
Lichfield
Staffs
WS13 6JL

01543 416633

Shenstone Surgery
26 Lincoln Croft
Shenstone
Lichfield
Staffs
WS14 0ND

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